



## Website Accessibility Statement

Based on a model template from Government Digital Services

The accessibility statement applies to the website  
[www.blackwaterandhawleytowncouncil.gov.uk](http://www.blackwaterandhawleytowncouncil.gov.uk)

This website is run by Blackwater and Hawley Town Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- Zoom in using the browser functionality without losing content
- See clearly links which have been underlined and rendered in a distinctive colour
- Skip (to content) links
- Navigate most of the website using just a keyboard#
- Listen to most of the website using a screen reader

### How accessible is this website

We know some parts of this website are not fully accessible:

- You cannot modify the line height or spacing of text
- Most older PDF documents are not fully accessible to screen reader software
- You cannot skip to the main content when using a screen reader
- Content provided by third parties may not be provided in an accessible format

### What to do if you cannot access parts of this website

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

Email: [enquiries@blackwaterandhawleytowncouncil.gov.uk](mailto:enquiries@blackwaterandhawleytowncouncil.gov.uk)

Call: 01276 33050

We will consider your request and get back to in 14 days.

### Reporting accessibility problems with this website

We are always looking to find ways of improving the accessibility of this website. If you find any problems not listed on this page or think we are not meeting the requirements of the accessibility regulations, contact us by letters addressed to Blackwater and Hawley Town Council, Hawley Leisure Centre, Hawley Road, Blackwater, Hampshire GU17 9BW, email [enquiries@blackwaterandhawleytowncouncil.gov.uk](mailto:enquiries@blackwaterandhawleytowncouncil.gov.uk) or call 01276 33050.

### Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations').

If you are not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).



<https://www.equalityadvisoryservice.com/>

## **Technical information about this website's accessibility**

We are committed to making this website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

### **Compliance status**

This website is partially compliant with the Web Content Accessibility Guidelines version 2.1 AA standard, due to the non-compliances listed below.

### **Non-accessible content**

The content listed below is non-accessible for the following reasons.

### **Non-compliance with the accessibility regulations**

Some images may not have a text alternative, so people using a screen reader cannot access the information. When we publish new content we will make sure our use of images meets accessibility standards.

Some links may not be based on descriptive text beyond 'Click here'. These will be updated when found.

Some PDF and Microsoft Word documents may not meet accessibility standards.

### **Preparation of this accessibility statement**

This statement was prepared on 15<sup>th</sup> May 2021.

It was last reviewed on 15<sup>th</sup> May 2021.

This website was last tested on 15<sup>th</sup> May 2021. The test was carried out by the council by sampling the Homepage and some content pages within the website using the WAVE tool at <https://wave.webaim.org>